

Illustration inspired by the work of Alan Turing



Springer Nature Librarian Portal
STEP BY STEP GUIDE

ADVANCING
DISCOVERY

Sections:

- 1) Logging in & Home page
- 2) Content
 - A. Your Content
- 3) Licensing
 - A. Content on Demand (CoD)
- 4) Access
 - A. IP Addresses
 - B. Other Access Methods
- 5) Usage
 - A. Journal Performance
 - B. Journal Denials
 - C. COUNTER data

Logging in & Home page

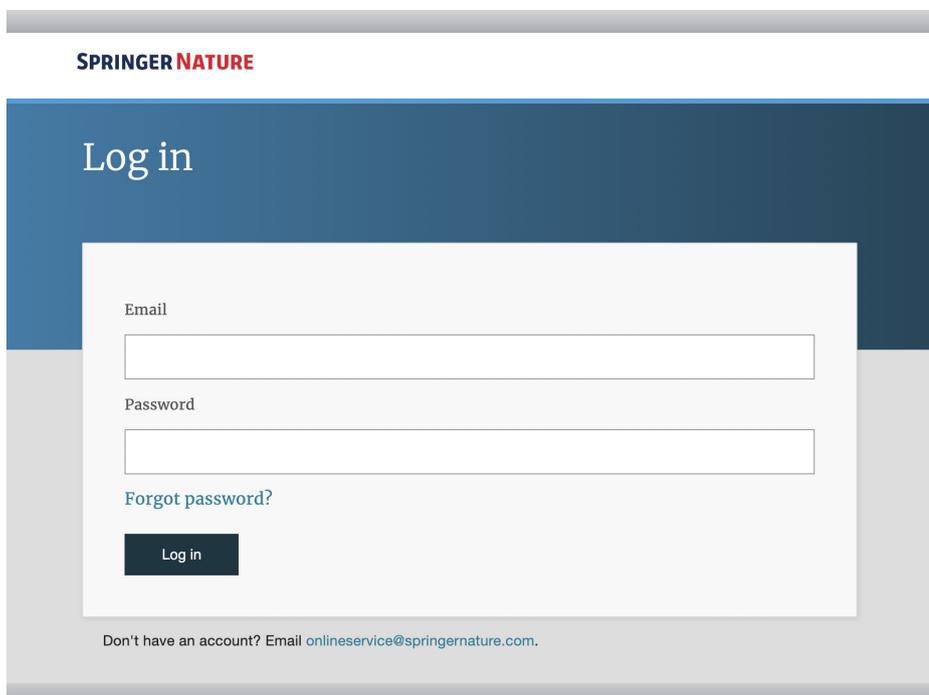
- Logging in
 - Navigation & Home page
 - Organization view
-

Logging in

Go to librarian.springernature.com and enter your account's email address and password.

For new customers, contact us [here](#) to create a new account.

Click “Forgot password?” to change your password.



SPRINGER NATURE

Log in

Email

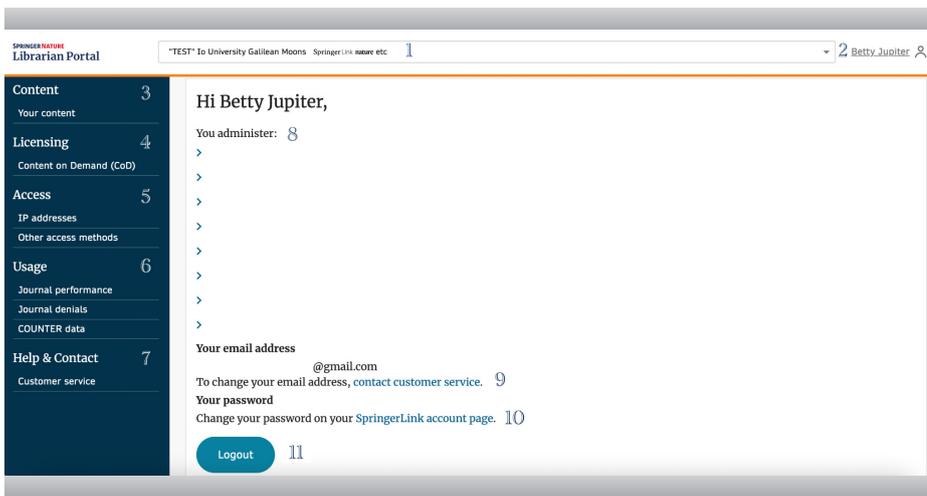
Password

[Forgot password?](#)

[Log in](#)

Don't have an account? Email onlineservice@springernature.com.

Navigation & Home page



1 List of organizations that you can access as an admin.

2 Your account

3 Information and tools about your holdings

4 Information and tools about your CoD contracts

5 Information and tools about your access methods

6 Usage data and other usage information

7 Customer service contact details, and more

8 Details about organizations you administer

9 Check how to change the email address of your admin account.

10 Check how to change your password.

11 Logout button

Organization view

If you administer more than one organization, you will see a list of organizations and related IDs. If you administer only one organization, the information is displayed not in a clickable list but presented in full.

If you administer accounts tied to BMC, as well as accounts for content on SpringerLink, you will see logos for the services that each account is for.

If you administer a consortia, then it's also possible to download a list of the consortium's current members.

Hi Betty Jupiter,

You administer:

- > ["TEST" Io University Galilean Moons \(ID 3001390642\)](#) SpringerLink nature etc
- > ["TEST" Jupiter University Unicorn Superstar \(ID 3001390640\)](#) SpringerLink nature etc
- > ["TEST" Planets Society \(ID 3001390648\)](#) SpringerLink nature etc
- > [BMC "TEST Library" \(ID 1600199958\)](#) BMC SpringerOpen
- > [BSL Test Account \(ID 3004908714\)](#) SpringerLink nature etc
- > [Springer Affiliates \(ID 3000093925\)](#) SpringerLink nature etc
- ✓ [Test account for Solar Consortium \(ID 3001390643\)](#) SpringerLink nature etc

Business Partner ID: 3001390643

Customize the organization's name

[Consortium members \(.csv\)](#)

- > [Test Consortium Springer Statistiken \(ID 3000615826\)](#) SpringerLink nature etc

Your email address

casper.identity+jupiter@gmail.com

To change your email address, [contact customer service](#).

Your password

Change your password on your [SpringerLink account page](#).

Logout

Content

Your content

- Your Content
- KBART Automation in Alma, SFX, and WorldCat & Your active contracts
- Public metadata & Discovery services, link resolvers, and abstracting and indexing services

Your Content

On the Content page you can download CSV files of all content to which your institution/s have access, by product and platform.

As we are always adding new books to our packages, we recommend you check these regularly for modifications.

Content

- Your content
- Licensing
 - Content on Demand (CoD)
- Access
 - IP addresses
 - Other access methods
- Usage
 - Journal performance
 - Journal denials
 - COUNTER data
- Help & Contact
 - Customer service

Your content

KBART holdings reports for the content your institution has access to. [About the holdings reports.](#)
All licensed, Open Access, and free to read content that is available to your patrons on SpringerLink, nature.com and ResearchGate.

[Available Journals \(.txt\)](#) [Available eBooks \(.txt\)](#)

Content that you have licensed on SpringerLink, nature.com and ResearchGate.

[Licensed Journals \(.txt\)](#) [Licensed eBooks \(.txt\)](#)

Open Access and free to read content on SpringerLink, nature.com and ResearchGate.

[Open Access Journals \(.txt\)](#) [Open Access eBooks \(.txt\)](#)

[Free to read Journals \(.txt\)](#) [Free to read eBooks \(.txt\)](#)

KBART Automation in Alma, SFX, and WorldCat & Your active contracts

Content

Your content

Licensing

Content on Demand (CoD)

Access

IP addresses

Other access methods

Usage

Journal performance

Journal denials

COUNTER data

Help & Contact

Customer service

KBART Automation in Alma, SFX, and WorldCat 1

Automatic updates of your SpringerLink, nature.com and ResearchGate journal and eBook holdings.

[About KBART automation.](#)

Ex Libris Alma

Your institution token id: xJvcp5q7RSkxZE82

[How to set up the integration with Alma \(on exlibrisgroup.com\).](#)

Ex Libris SFX

Your institutional token: xJvcp5q7RSkxZE82

[How to set up the integration with SFX \(on exlibrisgroup.com\).](#)

OCLC WorldCat

Your token: ZGQgDXzidWeLUUc3

[How to set up the integration with WorldCat \(on oclc.org\).](#)

Your active contracts 2

Contract details for some or all the content your institution currently has access to. [About the contract report.](#)

Active contracts (.csv)

For more info about your active and past contracts, [contact customer service.](#)

1 Get information on setting up KBART Automation, now available for integration with multiple discovery service providers and indexers.

2 Download your active contracts. This report is a list of the contracts that currently grant access to content on SpringerLink, nature.com, and in our databases such as SpringerMaterials and Nano.

Public metadata & Discovery services, link resolvers, and abstracting and indexing services

Content

Your content

Licensing

Content on Demand (CoD)

Access

IP addresses

Other access methods

Usage

Journal performance

Journal denials

COUNTER data

Help & Contact

Customer service

Public metadata 1

Metadata is available for all of our content:

- [The Metadata Downloader](#) for MARC and Excel lists of all our journals and eBooks.
- [OCLC-MARC records](#) can be obtained from OCLC.
- [More ways to access MARC records](#) such as via FTP, specific lists for forthcoming titles, etc.
- [KBART lists](#) of all eBooks and journals.
- [Springer | BioMed Central API Portal](#) for all journals and eBooks, including full text of open access content.

Discovery services, link resolvers, and abstracting and indexing services 2

We provide metadata and full text content to discovery services providers, link resolvers and many abstracting and indexing services. [About our distribution of metadata and full text content.](#)

1 Download metadata: we offer various methods of doing this for all of our content.

2 Find info on how we provide our metadata to discovery services, link resolvers etc.

Licensing

Content on Demand (CoD)

- Units for all content on SpringerLink and nature.com
- Usage report & Settings

Units for all content on SpringerLink and nature.com

In this section, you can monitor your CoD licenses, remaining units and an account status (active/expired).

Content on Demand (CoD) info

Units for all content on nature.com

20570 active units remain (of 21000 total)

Status	Remaining units	Licensed units	Start Date	End Date	Settings	Contract ID
Active	9931 units	10000 units	2018-10-16	9999-12-31	Can require confirmation	5302921552
Active	9639 units	10000 units	2018-10-16	9999-12-31	Can require confirmation	5302921551
Active	1000 units	1000 units	2018-10-18	9999-12-31	Requires password	5302921616
Expired	100 units	100 units	2018-11-16	2019-11-15	Can require confirmation	5302922096

[Show all](#)

1 You can download your CoD usage in CSV format. However, CoD user reports are not COUNTER compliant.

2 You can customize your settings, and enable following features:

- Require from a patron, affiliated with your institution, a confirmation that they are aware of accessing content on demand, prior to viewing or downloading respective content.
- Require from a patron, affiliated with your institution, to enter their department / cost code prior to viewing or downloading respective content. This information will be available in your CoD usage report.

Usage report & Settings

Usage report info

Reporting Period

From To

2010-01-01 or later 2023-01-10 or earlier

[Download report](#)

Settings

Require patron confirmation to show full text

Ask for department / cost code before full text is shown

[Save settings](#)

Access

- IP addresses
- Other access methods

IP addresses

IP ranges are one of the several options to give your patrons access to the Springer Nature content licensed by your institution.

Your IP addresses
Access to the Springer Nature content licensed by your institution is granted on the basis of IP address ranges.

IP ranges 1

Starts	Ends
213.84.240.227	- 213.84.240.227
82.94.0.91	- 82.94.0.91
80.33.204.179	- 80.33.204.179
195.71.47.64	- 195.71.47.80
195.74.47.64	- 195.74.47.80
212.203.68.64	- 212.203.68.95
192.129.25.128	- 192.129.25.255
194.162.41.100	- 194.162.41.100

Update your IP addresses 2

theipregistry.org is a third party service, which is free to use thanks to Springer Nature. Visit their website today to register.

Register Login

How to update your IP addresses 3

We recommend using theipregistry.org because it updates multiple publishers at once with your changes.

1 View IP address ranges your licensed content is accessible from.

2 Update your IP addresses via a third party service, theipregistry.org/.

3 If you prefer not to use theipregistry.org/, here you can find the details on how to contact our Online Service team, which can apply changes for you.

Other access methods

- Access methods: Single sign-on, Nature.com Token URL access & Associated users
- Additional features: Organization name & SpringerLink login to download

Access methods: Single sign-on, Nature.com
Token URL access & Associated users

The screenshot shows a sidebar menu on the left with categories: Content, Licensing, Access, Usage, and Help & Contact. The 'Access' section is expanded to show 'Other access methods'. The main content area is divided into three sections:

Single sign-on 1

Access to your content is available via Single sign-on (also called Federated access) such as Shibboleth, OpenAthens, GSuite, ADFS/Azure, etc. [Definition of single sign-on on Wikipedia](#).

- [Setup instructions for SpringerLink](#).
- [Setup instructions for nature.com](#).

nature.com Token URL access 2

Share the address to your login page and your MagicWord with your patrons. Logging in gives access to all your licensed content on nature.com. Up to 5 persons can be logged in at once. [Your institution's login page](#)
MagicWord: gators
To change MagicWord, [contact customer service](#).
We are developing a new way for you to provide users with access to your content, which will replace Token and MagicWord access. [Contact your licensing manager](#) for more info.

Associated users 3

Associated users can access your licensed content by logging in to SpringerLink with their Springer Nature account.

[All associated users \(.csv\)](#)

You currently have 308 associated users.

1 Single sign-on, or federated access, is available for many of our platforms.

2 Token URL access for those accessing nature.com content remotely, with a MagicWord managed by you.

3 Users associated with your organization get access to your licensed content by logging in to SpringerLink with their SpringerLink account. It is therefore a way of providing remote access. There is also the option to create associations automatically when they sign up for a Springer Nature account, so you don't have to manage this manually.

Additional features: Organization name & SpringerLink login to download

The screenshot shows a web interface with a dark blue sidebar on the left containing navigation links: Content, Licensing, Access, Usage, and Help & Contact. The main content area is white and contains two sections. The first section, titled 'Organization name', includes a text input field with 'Springer Affiliates' and a 'Save' button. The second section, titled 'SpringerLink login to download', includes a checkbox for 'Patrons must login to SpringerLink to download licensed content' and a 'Save' button.

SpringerLink
To get help with edits or deletions, [contact customer service](#).

Organization name 1

The chosen name will be used to let your patrons on SpringerLink and nature.com know who enabled access to licensed content.
We will also use it:

- in Associated Users invites
- in COUNTER usage reports
- here in the Librarian Portal
- and in some other services across Springer Nature.

You can choose which name is used to represent your organization.

Name to use across Springer Nature services

Up to 100 characters.

Save

SpringerLink login to download 2

You can ask your patrons to login to SpringerLink before downloading PDFs of licensed content. [About requiring login](#).

Patrons must login to SpringerLink to download licensed content

Save

1 You can choose the name we use to represent your library in various Springer Nature systems. One important application is our co branding feature, which shows to patrons that you enable their access to licensed content on SpringerLink and nature.com.

2 You can set up an automatic request requiring patrons to login before downloading SpringerLink content.

Usage

- Journal performance
- Journal denials
- COUNTER data

Journal performance

- Journal metrics
- Articles Investigated & Articles Viewed

Journal metrics

Here you can see aggregated values for articles your patrons investigated and viewed. These numbers are based on COUNTER 5 Title Report usage data.

Content
Your content

Licensing
Content on Demand (CoD)

Access
IP addresses
Other access methods

Usage
Journal performance
Journal denials
COUNTER data

Help & Contact
Customer service

Performance of your licensed journals

Indicators of the value your patrons get, and can get, from SN's licensed journals.

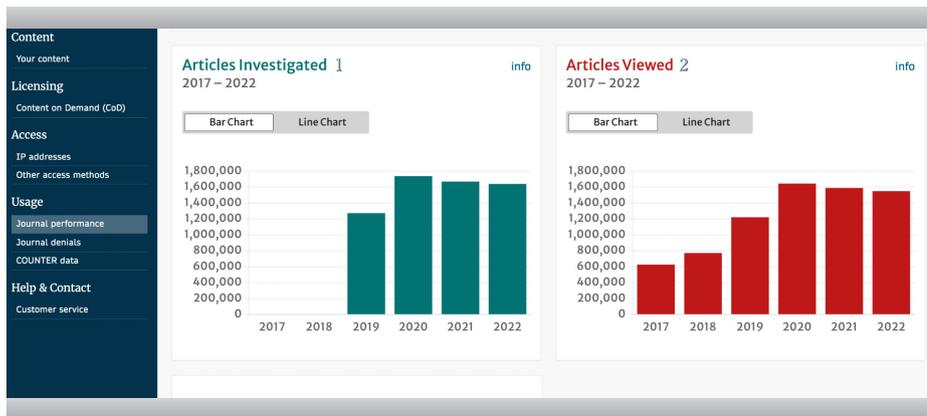
Journal metrics [info](#)

2017 – 2022

Year	Articles Investigated	Articles Viewed
2022	1,639,333	1,548,850
2021	1,668,638	1,588,936
2020	1,737,810	1,644,543
2019	1,272,233	1,221,162
2018		771,211
2017		625,880

[Export as .CSV](#)

Articles Investigated & Articles Viewed

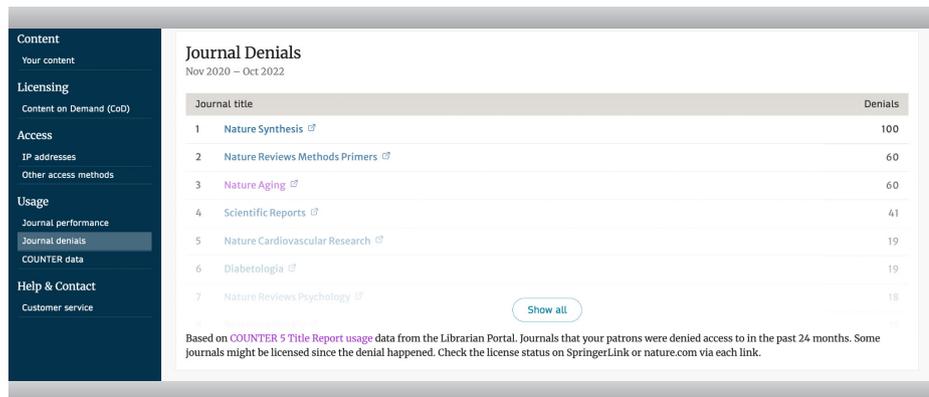


1 In 'Articles Investigated' you can find a usage chart for articles your patrons investigated. This metric is based on the Total Item Investigations metric type from COUNTER 5 Title Report (TR).

2 In 'Articles Viewed' you can find a usage chart for articles your patrons viewed. This metric is based on the Total_Item_Requests metric type from COUNTER 5 Title Report (TR).

Journal denials

In the Journal denials section you can find the aggregated info about denials for all journal content on Springer Nature's reading platform, plus for Springer Nature's journal content on ResearchGate. The metric is based on the No_License metric type from COUNTER 5 title Report (TR).



Journal Denials
Nov 2020 – Oct 2022

Journal title	Denials
1 Nature Synthesis	100
2 Nature Reviews Methods Primers	60
3 Nature Aging	60
4 Scientific Reports	41
5 Nature Cardiovascular Research	19
6 Diabetologia	19
7 Nature Reviews Psychology	18

[Show all](#)

Based on COUNTER 5 Title Report usage data from the Librarian Portal. Journals that your patrons were denied access to in the past 24 months. Some journals might be licensed since the denial happened. Check the license status on SpringerLink or nature.com via each link.

COUNTER data

- COUNTER 5 data
- Automated COUNTER 5 data downloads

COUNTER 5 data

The screenshot shows the 'COUNTER 5 data' reporting interface. On the left is a navigation menu with categories: Content, Licensing, Access, Usage, and Help & Contact. The main content area is titled 'COUNTER 5 data' and contains several sections:

- 1 Title Report**: Summarizes activity on the title level (journal, book, etc.)
- 2 View**: Includes 'TR: Title Master Report' and radio buttons for 'TR_B1: Book Requests (Excluding OA_Gold)', 'TR_B2: Book Access Denied', and 'TR_B3: Book Usage by Access Type'.
- 3 Custom Filters**: Includes 'Custom Filtered Title Master Report'.
- 4 Platform**: Includes 'All Platforms', 'SpringerLink', 'nature.com', 'natureasia.com', 'Scientific American', 'BMC', and 'SN:ResearchGate'.
- 5 File Format**: Includes 'CSV: Comma Separated Values', 'TSV: Tab Separated Values', and 'JSON: Javascript Object Notation'.
- 6 Reporting Period**: Includes 'From' (2022-10) and 'To' (2022-10) fields, with a note '2016-01 or later' and '2022-10 or earlier'.
- 7 Download report**: A button to download the report.

1 You can choose between Title Report, Database Report and Platform Report.

2 For all types of reports you can choose between different views. The default view for all report types is a Master Report.

3 Custom Filters are also available, offering:

- **Data_Type**: Reporting usage data for specific data types such as book and journal (available for Title Report and Platform Report).
- **Section_Type**: Reporting usage on section types such as article, book and chapter (available for Title Report).
- **YOP (Year of Publication)**: Filter your COUNTER 5 reports on the year of publication starting as far back as 1815 (available for Title Report).
- **Access_Type**: Filter your COUNTER 5 reports on access types such as controlled or OA_Gold for example (available for Title Report).
- **Access_Method**: Reporting usage data for specific access methods such as regular access and Text and data mining (available for Title Report, Database Report and Platform Report).
- **Metric_Type**: Filter your COUNTER 5 reports on metric types such as, for example, Unique_Title_Investigations or Unique_Title_Requests (available for Title Report, Database Report and Platform Report).

4 You can select a platform you're interested in.

5 You can select a file format most suitable to your needs.

6 You can select the reporting period you're interested in (2016 or later).

7 Click the button in order to download the report in your selected format.

Automated COUNTER 5 data downloads

Customers who access their COUNTER 5 (C5) data reports directly via SUSHI or via a usage analysis system will need to use their own unique API key, found here.

The screenshot shows a user interface with a dark blue sidebar on the left and a white main content area. The sidebar has the following menu items: Content (Your content), Licensing (Content on Demand (CoD)), Access (IP addresses, Other access methods), Usage (Journal performance, Journal denials, COUNTER data), and Help & Contact (Customer service). The 'COUNTER data' item is highlighted. The main content area features a 'Download report' button at the top. Below it is the heading 'Automated COUNTER 5 data downloads' followed by a paragraph: 'COUNTER analysis systems can “harvest” usage data via the SUSHI protocol. How to set up SUSHI harvesting (on github.com)'. A section titled 'SUSHI request parameter values' contains a table with two rows: 'customer_id' with value '3000093925' and 'api_key' with value 'kLibyHnf4wDjvkvt37MUxXQcdZYnVsYH'. Each row has a 'Copy' button to its right.

SUSHI request parameter values		
customer_id	3000093925	Copy
api_key	kLibyHnf4wDjvkvt37MUxXQcdZYnVsYH	Copy

Questions?

Visit springernature.com/librarianportal

You can also find a full list of FAQs, support and solutions from our customers services team here: support.springernature.com/en/support/solutions/6000138332



Springer Nature advances discovery by publishing robust and insightful research, supporting the development of new areas of knowledge and making ideas and information accessible around the world.

Alan Turing (1912–1954)

Alan Turing was an English mathematician, computer scientist, logician, cryptanalyst, philosopher, and theoretical biologist. Turing was highly influential in the development of theoretical computer science and artificial intelligence, providing a formalisation of the concepts of algorithm and computation with the Turing machine, considered a model of a general- purpose computer. During the Second World War, Turing worked for the Government Code and Cypher School at Bletchley Park, and for a time led Hut 8, the section that was responsible for German naval cryptanalysis where he devised a number of techniques for speeding the breaking of German ciphers. In 1952, Turing was prosecuted for homosexual acts but accepted a chemical castration instead of a prison sentence. In 2009, following an Internet campaign, British Prime Minister Gordon Brown made an official public apology on behalf of the British government for "the appalling way he was treated". Queen Elizabeth II granted Turing a posthumous pardon in 2013. The term 'Alan Turing law' is now used informally to refer to a 2017 law in the United Kingdom that retroactively pardoned men cautioned or convicted under historical legislation that outlawed homosexual acts.

© This illustration was created by one of the talented team of designers at Springer Nature.